**CCO eCoaching DB Unit Test Document**

* **Warnings in eCL**

October 24, 2014

Change History Log

| Date | Revision | Change Description | Author |
| --- | --- | --- | --- |
| 10/03/2014 | 1.0 | SCR – 3479 – Incorporate CSR warnings in eCL | Susmitha Palacherla |
| 10/22/2014 | 2.0 | SCR - 13479 – Requirement changes – Additional testing | Susmitha Palacherla |
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## SCR 13479 – Incorporate CSR warnings in eCL

| Item | Description |
| --- | --- |
| Change Type | New Functionality |
| Change Description | Operations is looking to track Warnings as a new Reason in eCL. |
| Test Environment | eCoaching\_Dev database on vrivfssdbt02\scord01,1437 |
| Tables Updated | Multiple |
| Code doc | Multiple |
| Notes |  |

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| --- | --- | --- | --- | --- |
| **Test #** | **Action** | **Expected Results** | **Result Pass/Fail** | **Comments** |
|  | Test new Function fn\_strDirectUserHierarchy  SELECT EC].[fn\_strDirectUserHierarchy]  ('susmitha.palacherla','timothy.queen',Getdate()) | Yes | Pass |  |
|  | Test new Function fn\_strDirectUserHierarchy  SELECT [eCoachingDev].[EC].[fn\_strDirectUserHierarchy]  ('susmitha.palacherla','jourdain.augustin', GetDate()) | No | Pass |  |
| 3. | Test new Function fn\_strDirectUserHierarchy  SELECT [EC].[fn\_strDirectUserHierarchy]  ('susmitha.palacherla','timothy.queen','2002-01-01') | No | Pass |  |
| 4. | Test updated procedure sp\_Select\_CoachingReasons\_By\_Module  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_Select\_CoachingReasons\_By\_Module]  @strModulein = N'CSR',  @strSourcein = N'direct',  @isSplReason = 1,-- 0 for non WARN and CSE  @splReasonPrty = 1, -- use 1 for WARN; 2 for CSE  @strCSRin = N'jourdain.augustin', --  @strSubmitterin = N'timothy.queen'  SELECT 'Return Value' = @return\_value  GO | CoachingReasonID CoachingReason  28 Verbal Warning  29 Written Warning  30 Final Written Warning | Pass |  |
| 5. | Test updated procedure sp\_Select\_CoachingReasons\_By\_Module  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_Select\_CoachingReasons\_By\_Module]  @strModulein = N'CSR',  @strSourcein = N'indirect',  @isSplReason = 1,-- 0 for non WARN and CSE  @splReasonPrty = 1, -- use 1 for WARN; 2 for CSE  @strCSRin = N'jourdain.augustin', --  @strSubmitterin = N'timothy.queen'  SELECT 'Return Value' = @return\_value  GO | CoachingReasonID CoachingReason | Pass |  |
| 6. | Test updated procedure sp\_Select\_CoachingReasons\_By\_Module  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_Select\_CoachingReasons\_By\_Module]  @strModulein = N'CSR',  @strSourcein = N'indirect',  @isSplReason = 1,-- 0 for non WARN and CSE  @splReasonPrty = 2, -- use 1 for WARN; 2 for CSE  @strCSRin = N'jourdain.augustin', --  @strSubmitterin = N'timothy.queen'  SELECT 'Return Value' = @return\_value  GO | CoachingReasonID CoachingReason  6 Customer Service Escalation | Pass |  |
| 7. | Test updated procedure sp\_Select\_CoachingReasons\_By\_Module  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_Select\_CoachingReasons\_By\_Module]  @strModulein = N'CSR',  @strSourcein = N'direct',  @isSplReason = 1,-- 0 for non WARN and CSE  @splReasonPrty = 2, -- use 1 for WARN; 2 for CSE  @strCSRin = N'jourdain.augustin', --  @strSubmitterin = N'timothy.queen'  SELECT 'Return Value' = @return\_value  GO | CoachingReasonID CoachingReason  6 Customer Service Escalation | Pass |  |
| 8. | Test updated procedure sp\_Select\_CoachingReasons\_By\_Module  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_Select\_CoachingReasons\_By\_Module]  @strModulein = N'CSR',  @strSourcein = N'direct',  @isSplReason = 0,-- 0 for non WARN and CSE  @splReasonPrty = 2, -- use 1 for WARN; 2 for CSE  @strCSRin = N'jourdain.augustin', --  @strSubmitterin = N'timothy.queen'  SELECT 'Return Value' = @return\_value  GO | CoachingReasonID CoachingReason  1 AHT  2 ARC Issue  3 Attendance  4 CCO Processes and Procedures  5 Current Coaching Initiative  7 Feedback  8 HR Guideline Issues  9 OMR / Exceptions  10 Quality  11 Recognition  12 Schedule Adherence  13 Secure Floor Violations | Pass |  |
| 9. | Test updated procedure sp\_Select\_CoachingReasons\_By\_Module  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_Select\_CoachingReasons\_By\_Module]  @strModulein = N'CSR',  @strSourcein = N'indirect',  @isSplReason = 0,-- 0 for non WARN and CSE  @splReasonPrty = 2, -- use 1 for WARN; 2 for CSE  @strCSRin = N'jourdain.augustin', --  @strSubmitterin = N'timothy.queen'  SELECT 'Return Value' = @return\_value | CoachingReasonID CoachingReason  1 AHT  2 ARC Issue  3 Attendance  4 CCO Processes and Procedures  5 Current Coaching Initiative  7 Feedback  8 HR Guideline Issues  9 OMR / Exceptions  10 Quality  11 Recognition  12 Schedule Adherence  13 Secure Floor Violations | Pass |  |
| 10. | Test updated procedure sp\_Select\_SubCoachingReasons\_By\_Reason  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_Select\_SubCoachingReasons\_By\_Reason]  @strReasonin = N'Verbal Warning',  @strModulein = N'CSR',  @strSourcein = N'Direct',  @nvcEmpLanIDin = N'susmitha.palacherla'  SELECT 'Return Value' = @return\_value  GO | SubCoachingReasonID SubCoachingReason  92 Attendance  93 Call Avoidance  94 Conduct  95 Dress Code  48 ETS  96 GDIT Policy  98 Performance  97 Quality  77 Secure Floor Policy  1 Security and Privacy Incident  62 Other: Specify reason under coaching details. | Pass | Retested after adding ETS as a Sub Coaching Source. Failed Initially.  Had to modify sp sp\_Select\_SubCoachingReasons\_By\_Reason to display ETS as a Sub coaching Reason irrespective of Job Code for Warnings related Coaching Reasons.  11 Sub Coaching Reasons returned including ETS as expected after update. |
| 11. | Test updated procedure sp\_Select\_SubCoachingReasons\_By\_Reason  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_Select\_SubCoachingReasons\_By\_Reason]  @strReasonin = N'Written Warning',  @strModulein = N'CSR',  @strSourcein = N'Direct',  @nvcEmpLanIDin = N'susmitha.palacherla'  SELECT 'Return Value' = @return\_value  GO | SubCoachingReasonID SubCoachingReason  92 Attendance  93 Call Avoidance  94 Conduct  95 Dress Code  48 ETS  96 GDIT Policy  98 Performance  97 Quality  77 Secure Floor Policy  1 Security and Privacy Incident  62 Other: Specify reason under coaching details. | Pass | See Comments for # 10 above. |
| 12. | Test updated procedure sp\_Select\_SubCoachingReasons\_By\_Reason  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_Select\_SubCoachingReasons\_By\_Reason]  @strReasonin = N'Final Written Warning',  @strModulein = N'CSR',  @strSourcein = N'Direct',  @nvcEmpLanIDin = N'susmitha.palacherla'  SELECT 'Return Value' = @return\_value  GO | SubCoachingReasonID SubCoachingReason  92 Attendance  93 Call Avoidance  94 Conduct  95 Dress Code  48 ETS  96 GDIT Policy  98 Performance  97 Quality  77 Secure Floor Policy  1 Security and Privacy Incident  62 Other: Specify reason under coaching details. | Pass | See Comments for # 10 above. |
| 13. | Test updated procedure sp\_Select\_SubCoachingReasons\_By\_Reason  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_Select\_SubCoachingReasons\_By\_Reason]  @strReasonin = N'Final Written Warning',  @strModulein = N'CSR',  @strSourcein = N'InDirect',  @nvcEmpLanIDin = N'susmitha.palacherla'  SELECT 'Return Value' = @return\_value  GO | SubCoachingReasonID SubCoachingReason | Pass |  |
| 14. | Test Insert from backend  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_InsertInto\_Warning\_Log]  @nvcFormName = N'jourdain.augustin-1',  @nvcProgramName = N'NA',  @nvcEmpLanID = N'jourdain.augustin',  @SiteID = NULL,  @nvcSubmitter = N'timothy.queen',  @dtmEventDate = N'2014-10-10',  @intCoachReasonID1 = 28,  @nvcSubCoachReasonID1 = N'92',  @nvcDescription = N'This is a test to insert a warning record.',  @nvcCoachingNotes = N'This is a test to insert a warning record.',  @dtmSubmittedDate = N'2014-10-10',  @ModuleID = 1  SELECT 'Return Value' = @return\_value  GO | 1 record inserted to warning\_log table with identity 1  And 2 records inserted to warning\_log\_reason table | Pass | Obsolete as of 10/22.  Replaced with test # 20 |
| 15. | exec ec.sp\_openkeys  SELECT [WarningID]  ,[FormName]  ,[ProgramName]  ,[SourceID]  ,[StatusID]  ,[SiteID]  ,[EmpLanID]  ,[EmpID]  ,[SubmitterID]  ,[SupID]  ,[MgrID]  ,[WarningGivenDate]  ,[Description]  ,[EC].fn\_Decrypt([Description])  ,[CoachingNotes]  ,[EC].fn\_Decrypt([CoachingNotes])  ,[SubmittedDate]  ,[ModuleID]  ,[Active]  FROM [eCoachingDev].[EC].[Warning\_Log]  GO  CLOSE SYMMETRIC KEY WarnDescKey; | Expecting to see decrypted values for Decsription and CoachingNotes as submitted. | Pass | Obsolete as of 10/22 |
| 16. | USE [eCoachingDev]  GO  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_SelectReviewFrom\_Warning\_Log]  @strFormIDin = N'Endalkachew.Negussie-1'  SELECT 'Return Value' = @return\_value  GO | Returns the warning log | Pass |  |
| 17. | USE [eCoachingDev]  GO  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_SelectReviewFrom\_Warning\_Log\_Reasons]  @strFormIDin =N'Endalkachew.Negussie-1'  SELECT 'Return Value' = @return\_value  GO | Returns the warnings logs for the above record in test 16. | Pass |  |
| 18. | USE [eCoachingDev]  GO  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_SelectFrom\_Warning\_Log\_SUPCSRCompleted]  @strCSRSUPin = N'susmitha.palacherla',  @strSDatein = N'2014-10-01',  @strEDatein = N'2014-10-14',  @bitActive = 1  SELECT 'Return Value' = @return\_value  GO | Returns 2 records where sup is Susmitha palacherla | Pass |  |
| 19. | USE [eCoachingDev]  GO  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_SelectFrom\_Warning\_Log\_MGRCSRCompleted]  @strCSRMGRin = N'Andy.Ma',  @strSDatein = N'2014-10-01',  @strEDatein = N'2014-10-13',  @bitActive = N'1'  SELECT 'Return Value' = @return\_value  GO | Returns 2 records where mgr is Andy ma | Pass |  |
| 20. | Test Insert from backend  DECLARE @return\_value int  EXEC @return\_value = [EC].[sp\_InsertInto\_Warning\_Log]  @nvcFormName = N'jourdain.augustin-9',  @nvcProgramName = N'NA',  @nvcEmpLanID = N'jourdain.augustin',  @SiteID = NULL,  @nvcSubmitter = N'timothy.queen',  @dtmEventDate = N'2014-10-22',  @intCoachReasonID1 = 29,  @nvcSubCoachReasonID1 = N'92',  @dtmSubmittedDate = N'2014-10-22',  @ModuleID = 1  SELECT 'Return Value' = @return\_value  GO | 1 record inserted to warning\_log table with identity 1  And 1 records inserted to warning\_log\_reason table | Pass |  |
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